

# Improving our CON29DW Residential Template

Maintaining the high quality of our search reports is at the forefront of what we do. Ensuring that the information we deliver within our searches is clear and can be easily interpreted is paramount.

This is why we are delighted to share that in the 20th year of the CON29DW Residential product we have invested in improving our search template. Our old template had been in place for over 10 years, and many will have been familiar with the layout. As time passed, we collated a list of improvements that we wanted to make, and we are thrilled to have been able to put these into practice and bring them into fruition.

The main change that you will see within our new CON29DW Residential template is the overall modernisation of the formatting. With brighter colours and more iconography, the report is far more eye-catching and engaging for the reader.

An exciting new feature we have added is a front cover summary. We value our clients time and know that conveyancing is a very busy industry where efficiency means everything. Therefore, by putting a synopsis of the key questions on the front page, this should help to alleviate some of the constraints: you can now see important answers to questions such as connection status and pipework at a glance!

A crucial piece of feedback we received regarding our old template was in relation to the length of the report. We took these comments on board and our new template consists of fewer pages. This is partially due to us migrating certain pages which would have previously been within the report onto our website such as our General Terms & Conditions. We believe that this will

benefit the readers and help them to spend more time on the important information and analysing the content.

We have also introduced a brand-new section named "Interpreting Your Report". These pages contain advice on topics such as "Who is responsible for maintaining public sewer assets" and "Your guide to changes in private sewers and pumping stations" as well as a list of relevant contacts to help you draw further information out of our reports.

We are really excited to have been working on this project and would love to hear your feedback.

Requested on:	Produced on:	Our reference:
16/02/2022	16/02/2022	72566101

Completed by:	Your reference:
LP Test	TEST

Drainage: Foul Drainage Connection?	<input checked="" type="checkbox"/>
Public Sewer within Boundary?	<input type="checkbox"/>
Water: Mains Water Connection?	<input checked="" type="checkbox"/>
Public Mains Within Boundary?	<input checked="" type="checkbox"/>
Charging: Metered Charges?	<input checked="" type="checkbox"/>

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